

## Information Security Management System

Isoclima S.p.A. has established the Information Security Management System as a comprehensive framework to address all aspects of information security. This system ensures the confidentiality, integrity and availability of the company's information assets and business systems.

Achieving high standards of security enables the mitigation and prevention of losses or damages that could impact individuals, corporate image, reputation and financial performance. It also ensures compliance with contractual and legal requirements related to service continuity and protection against significant incidents.

The Executive Management has set the following objectives for implementing an effective Information Security Management System:

- Adopt and integrate recognized principles and best practices to guarantee information security, while pursuing certifications aligned with international standards.
- Define roles and responsibilities across all levels of the organization, involving third-party entities performing critical tasks.
- Allocate the necessary resources to implement adequate measures for physical, logical, and organizational security, ensuring the achievement of established objectives.
- Establish, document and enforce rules governing the use of information, assets and tools.
- Prepare appropriate response and management measures to address events that could compromise information security and operational continuity.
- Develop an awareness program for personnel, including regular training and information sessions.
- Commit to the continuous improvement and evolution of the Information Security Management System by planning, implementing, monitoring and maintaining measures to prevent potential threats to the company's information assets.